

CASE STUDY

COSTAIN

EDF Energy

(Nuclear Generation)

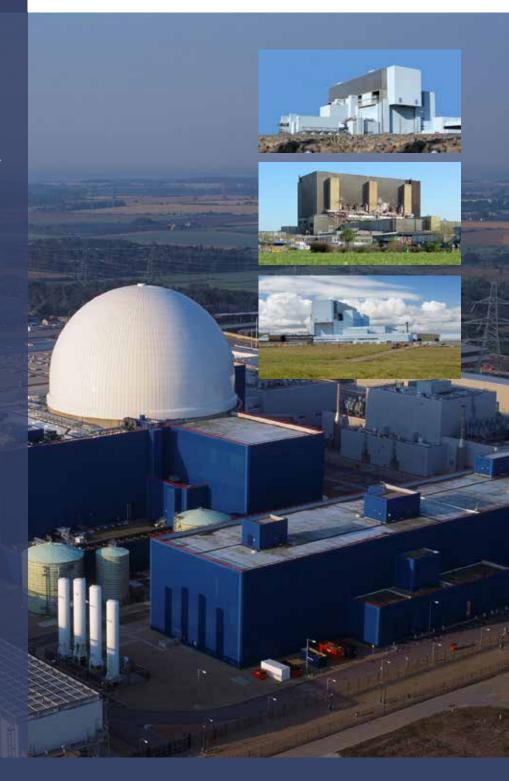
In 2017 EDF Energy appointed Costain in a framework to provide a Project Controls Managed Service to portfolios and programmes of work across EDF Energy.

THE CHALLENGE

Blueprint Project Solutions were engaged to support PMO improvement activities. The challenges faced by the client included:

- Refocus on Earned Value Management principles
- → Requirement to improve forecasting accuracy
- ightarrow Earlier collation of monthly reporting data
- Schedule progress assessments were too subjective
- → Reactive approach to Risk Management
- Change Control process needed streamlining

Our challenge was to first ensure that the Senior Management and wider teams had a shared understanding of the challenges and then agree a way forward to address these.











THE SOLUTION

To obtain a shared client understanding of the challenges, Blueprint developed a problem statement and a roadmap which was agreed by the EDF Energy Leadership team.

Blueprint led the "Strategic" implementation of the improvements outlining the changes and benefits to facilitate customer buy-in. Key activities included:

- → Stakeholder Map & Management Plan
- A Problem Statement highlighting the challenges
- Agreeing EDF Energy sponsorship early on was key
- A road map highlighting improvement areas and priorities
- → Building a team to support delivery of the roadmap
- Communications Strategy and Communications Plan to keep everyone engaged

- Regular briefings to the EDF Energy Leadership team
- Delivery of communications across the sites on the Problem Statement & approach

Blueprint supported with the "Tactical" implementation of the improvements with activities including:

- → Regular issue of "Blogs" to the teams
- → A simple Change Control Process and Procedure
- → A more user-friendly Change Note & Change log
- A Project Baseline Change Control checklist and guidance note
- Development & delivery of workshop training material across the business

THE RESULT

The key benefits realised were as follows:

- Through our "Inclusive" approach,
 Stakeholders were bought in early on
- With a structured improvement programme, we were able to deliver a fit for purpose solution
- With clear and consistent communications, stronger relationships were built with internal & external stakeholders
- The new suite of Change Control documentation removed all previous ambiguity
- Evidence of some improvements in the quality of Project Baselines through improved governance and clarity of process
- Positive feedback from EDF Energy that the Change Control process & procedure should be set as a 'benchmark standard' for the other company procedures

Blueprint were subsequently engaged to support reviewing and updating all EDF Energy's suite of Project Controls documentation.



